



It's still fast and easy for your child to receive health care services through the Ryan Health School-Based Health Center!

Dear Parent or Guardian,

We are happy to inform you that your School-Based Health Center (SBHC) is now offering televisits! Televisits are virtual, one-on-one office visits that take place over an Internet connection through the video capabilities of a computer or cell phone. These televisits will be provided by medical and mental health professionals from Ryan Health. Televisits work very similarly to in-person visits. Your child's provider will review their medical history and symptoms and will provide a treatment plan, including prescribing medications if needed.

Please know that your child can use the School-Based Health Center for televisits and see your other doctors as well. Participating in a televisit with your SBHC **does not** change your insurance, **does not** change your private doctor, and **does not** affect the number of times your child can see their primary doctor.

At the School Based Health Center, your child can still receive services at **no cost** to you, regardless of insurance status. The SBHC is allowed to bill insurance, however there are **no co-pays for you**, and **you do not receive a bill**.

Televisit services include medications and prescriptions; treatment for acute and chronic illnesses; health education and counseling; screening for asthma, obesity, and other medical conditions; mental health counseling and services; and age appropriate reproductive care. Same day appointments are available. For emergencies, please go to your nearest urgent care center or emergency room.

To register your child for a televisit with your School Based Health Center, please e-mail school@ryanhealth.org and one of our patient services representatives will contact you to set up an appointment. Although personal e-mail is convenient, it is unfortunately not a secure method for transmitting personal health information (PHI). Ryan Health assumes no responsibility for any unauthorized access to PHI due to a patient's use of personal e-mail to correspond with our staff. Please include only your child's name and your preferred phone number, the patient services representative will discuss the nature of the visit with you when we call you to set up the appointment.

Sincerely,

Lydia Yeager, DNP, MSN, RN, CPNP-PC
Director of School Based Health
Ryan Health